



**City of Bloomington**  
**Housing and Neighborhood Development**

August 25, 2011

Dear Citizens' Academy Participant:

Housing and Neighborhood Development Department (HAND) welcomes you on a tour of the Prospect Hill neighborhood. The HAND Department provides community development in Bloomington through a multitude of programs and services. Instead of staying at City Hall to explain our programs, we decided that taking you into the community for a more insight view of how our programs are utilized would be much more fun!

Prospect Hill is lovely old neighborhood that has utilized the HAND programs on many different levels from homeowners who need repairs, assist in purchasing a home, neighborhood association activities, physical improvements, assistance to business owners and rehabilitation of the infrastructure. All of these programs allow our Bloomington neighborhoods to maintain their vitality and vibrant community life.

Please feel free to contact HAND if you would like to know more about our programs.

Best wishes,

Lisa Abbott, Director  
Housing and Neighborhood Development